



Employee Advantage FAQs You Have Questions. We Have Answers.

Q. What is the purpose of the Employee Advantage Purchase/Lease program?

A. The FCA US LLC Employee Advantage Program is made available by FCA US as a benefit for eligible employees, retirees and surviving spouses of FCA US or designated subsidiary/affiliates to drive new Chrysler, Jeep, Dodge, Ram, Fiat and Alfa Romeo vehicles. Immediate family members are also eligible for this benefit.

Q. Who is considered a family member for the Employee Purchase program?

A. All of the following are eligible for the Employee Purchase benefit. Employee's or Retiree's spouse, surviving spouse, parents, stepparents, spouse's parents, sons, daughters, stepsons, stepdaughters, brothers, sisters, stepbrothers, stepsisters, brothers-in-law, sisters-in-law, sons-in-law, daughters-in-law, half-brothers, half-sisters, grandchildren and grandparents.

Q. What is the purpose of the Employee Advantage - Friends program?

A. The FCA US Employee Advantage-Friends Program is made available by FCA US as a way to encourage immediate family members, friends, neighbors, acquaintances, and extended family members to drive new Chrysler, Jeep, Dodge, Ram, Fiat and Alfa Romeo vehicles. Sharing this benefit will help increase sales, products awareness, and strengthen FCA US's position in the marketplace.

Q. Who is considered an extended family member for the Friends program?

A. Aunts, uncles, nieces, nephews, and cousins are considered extended family members and are eligible for the Friends discount.

Q. Can anyone generate a control number on my behalf?

A. No. This program is a benefit and **only** the Eligible Employee, Retiree, or Surviving Spouse has the authority to generate a control number for an Eligible Participant. It is also the Eligible Employees, Retirees or Surviving Spouses responsibility to make sure the recipient of the control number understands the Official Program Rules prior to visiting a participating dealership.

If you require assistance with any part of the process or have questions, please contact the Employee Advantage hotline, 1-800-756-2886 Monday-Friday 8:00a.m-8:00p.m.Eastern Time. Please refer to the Official Program Rules located on the Employee Advantage website www.ea.chrysler.com/EmpAdv for complete details of all Program requirements.

Q. How long is my control number valid?

A. A control number is only valid for the sales year in which the number was issued.

Q. I lost my control number. Does this mean I need to get a new one?

A. No. To view previously issued control numbers log into your account via Dashboard Anywhere or the Employee Advantage website www.ea.chrysler.com/EmpAdv and click on the control number history. Select the program and year in which the control number was generated. You may also contact us at 1-800-756- 2886 for assistance.

- Q. I need to obtain an additional control number, however the system states that I am not eligible for more numbers this year. How can I obtain an additional control number?**
- A. Control Numbers are limited to twelve per calendar year: Six (6) Employee Purchase (EP) numbers and six (6) Friends numbers.
- Q. How do I report a case of program abuse?**
- A. You may report a case of abuse anonymously. Fraudulent activity should be reported by contacting the **Ethics Helpline**, www.ethicshelpline.fcagroup.com or 1- 800-543-1391.
- Q. How can I determine if I am receiving the appropriate level of the Employee Purchase discount from a participating dealer?**
- A. Prior to purchasing your vehicle, ask the participating dealer to provide you with a copy of the Factory Invoice. The Employee Purchase discount and the Friends discount will appear on the invoice as (EP) – Employee Purchase and (PP) Friends. This employee price will also appear on the Pricing and Acknowledgement form signed by you and the dealer at the time of purchase. If you are ordering a vehicle, ask the dealer to calculate the selling price for you.
- Q. Can I lease a vehicle through my bank?**
- A. Yes, the vehicle may be leased with any financial institution.
- Q. Are rebates deducted before or after the Employee Discount?**
- A. Rebates are deducted after the Employee Discount. To find out what incentives might also be available, call the Incentive Hot Line at (800) 227-0757.
- Q. Are all FCA US products eligible for the Employee Advantage Purchase/Lease Program discount?**
- A. Please refer to the Employee Advantage Program Reference Guide on Dashboard Anywhere under the product central tab, vehicle discount section, or by logging onto the Employee Advantage website for a list of ineligible vehicles. You may also call the Employee Advantage hotline, 1-800-756-2886 Monday - Friday 8:00 a.m. - 8:00p.m. Eastern Time.
- Q. Are all dealerships obligated to participate in the Employee Advantage Program?**
- A. No. Dealerships are independently owned and operated and are not obligated to participate in the program. However, if the dealership agrees to participate in the Employee Advantage Program, they must abide by the program rules. Also, a dealer can elect not to sell a specific vehicle under an Employee Advantage program.
- Q. I want to file a complaint about a particular dealership. Whom can I call?**
- A. Please contact Customer Relations at (800) 992-1997 for assistance.
- Q. What are the penalties for not abiding by the Employee Advantage Purchase/Lease Program Rules?**
- A. Abuse of this program is a serious offense and could result in suspension from the program. Employees may also be subject to disciplinary action up to and including discharge.

FCA may, upon written or electronic notice to dealers and eligible Companies/employees, cancel, amend or modify this program.